



Local Operation Support Engineer (OSE) /Gateway Operator (GO)

Objective:

The key objective of local OSE/GO is to operate the IPSTAR Gateway professionally 24x7 on basis and to fix any Gateway problem/incident in the shortest possible time and prevent it whenever possible.

Roles & Responsibilities:

Local OSE/Supervisor

- Troubleshooting and fixing GW problem & incidents as well as User Terminal's
- Conduct the GW implementation and expansion
- Configuration of gateway equipment and system/upgrade for the best performance
- The training/OJT/coaching of Gateway Operators and Network Operation Center staffs
- Communicate with and learn from HQ support team in order to channel the knowledge transfer from HQ to local GO team
- Support Proof of Concept (POC) for new project and application
- Customer/CR/GW Manager technical support and attend enquiries/requests
- Conduct any GW technical operation as required
- Review gateway capacity on regular basis
- Any other task as required by Gateway Manager/CR Office/IPSTAR HQ

Gateway Operators

- Perform IPSTAR gateway and diversity site/backup gateway's day to day operation such as monitoring, daily check and routine works
- Conduct preventive & corrective procedures/activities/maintenance regularly
- Incident management: recover incident; keep the log and data accurately
- Operate the service desk as required for the certain gateway/country
- Any other tasks assigned/requested by Gateway Manager/local OSE

Qualifications for Local OSE/Gateway Operator:

- A degree in Telecommunication, Electronics, Electrical Engineering, network/IT or related field
- Minimum 2-10 years of experience in Telecommunication/IT & network industry
- Good player in team work and good troubleshooting skill
- Experience & knowledge in Satellite Earth Station's RF equipment, TCP/IP network equipment, configuration of network system, Linux is recommended.
- Good spoken English (TOEIC>600 in some country, perhaps at least 1 person in each shift who can speak English well)
- Having local applicable professional license (For Japan: having 1st or 2nd level radio license would be advantage)
- Chief telecommunication engineer license is required for supervisor position
- Ready to work on shift basis

Attractive remuneration, considerable benefit, and incentive for license and above TOEIC score is provided

Interested applicants should submit full resume in MS Word to recruit@thaicom.net

or apply online through <http://www.thaicom.net/ApplicationFormOnline/login.asp>

For more job opportunities, please visit our websites: www.thaicom.net

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