



# Gateway Manager

## Objective:

The objective of Gateway Manager is to ensure stable & professional gateway operation by effectively carrying out the following work scope/jobs as minimum and any other new works/responsibilities depending on changing circumstances at gateway possibly due to business model change, gateway expansion and user terminal deployment rate.

## Roles & Responsibilities:

- Supervising/managing GW operation & operators
- Enforcing IPSTAR HQ GW operation standard & guideline
- Establishing the GW operation practice & work flow best suited for local market and customers
- Supporting/supervising/conducting GW maintenance and upgrade
- Evaluation of GW operator's performance as per HQ KPI and GO certification policy
- Regular operation reporting (It can be combined with GO weekly report)
- Ensuring continuous GW operation training & OJT/knowledge Transfer
- Troubleshooting/correction/prevention of GW problem and incident and its follow up
- Establishing work-able risk management practice
- Supporting and actively participating activities requested by CR Office and IPSTAR HQ
- Any other assignment from the CR Office and IPSTAR Headquarter

## Qualifications:

- A degree in Telecommunication, Electronics, Electrical Engineering, Network/IT or related field
- Minimum 5-15 years of experience in Telecommunication industry with good understanding of the industry requirement or related field
- Having required professional license, if any (In Japan, the chief telecommunication engineer license required and also having 1<sup>st</sup> or 2<sup>nd</sup> level radio license is an advantage)
- Experience in team leader/supervisory/managerial role.
- Team builder with good communication skill, positive attitude towards work
- Good computer skill such as effective use of MS office and related programs
- Ability to work under pressure with minimum supervision
- Willing to travel to/stay closeby the Satellite Earth Station wherever the location
- Fluent in English, both oral and written (TOEIC>600)
- Good local language requirement both for speaking and writing would be advantage

Attractive remuneration, considerable benefit, and incentive for license and above TOEIC score is provided

Interested applicants should submit full resume in MS Word to [recruit@thaicom.net](mailto:recruit@thaicom.net)

or apply online through <http://www.thaicom.net/ApplicationFormOnline/login.asp>

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**THAICOM Public Company Limited**

**41/103 Rattanathibet Rd., Nontaburi 11000 Thailand**

**Tel. 02-596-5060 ext. 8431, 8433**